



**Bentley**  
PARISH COUNCIL

**Bentley Parish Council**  
**2025/2026**  
**Application for grant aid**

**Name of Organisation:** Home-Start Hampshire (Registered Charity 1144661)

**Applicants' name and address:**

Susan Harris, c/o Home-Start Hampshire  
Wickham Community Centre  
Mill Lane  
Wickham  
PO17 5AL

**Contact telephone number:** 07854 558049 Susan Harris (Volunteer & applicant)  
0330 124 2095 Local Area Manager (Weywater)  
07751 070203 Angela Small (Senior Coordinator)

**Applicants email address:** [harris5555@btinternet.com](mailto:harris5555@btinternet.com)

**Location of Organisation:**

Alton, Bordon, Liphook and surrounding villages (Weywater branch of Home-Start Hampshire)

**Nature of activity of Organisation:**

To offer friendship and support to vulnerable families facing difficulties which could adversely affect their children's development

**Purpose for which grant will be used:**

To train a volunteer ready to support local families.

**Amount of grant requested:** £ 650

**Total cost of project:** £ 1300 for each volunteer

**Please give details of grants applied for or received from other bodies:**

We apply annually to two town councils (Alton and Whitehill & Bordon) plus parish councils in our area. We also organise many fundraising activities in the area.

**Any other information that would help the Parish Council in considering your application:**

Please see attached supporting statement



**Bentley**  
PARISH COUNCIL

**Do any of your members wish to address the Parish Council at the meeting when donations are considered:**

We would be pleased to attend and address the meeting if appropriate.

**The full up-to-date accounts should accompany this application - attached**

**Name: Susan Harris**

**Signature:**

*S. Harris.*

**Position Held: Volunteer**

**Date: 18 February 2026**

**If awarded, BPC will transfer the grant funding into the named bank account. Please provide the following information:**

**Account Name:** Home-Start Hampshire

**Bank account no:** 35405168

**Sort code:** 30-90-89

**Please return the completed form to The Clerk:**

**[clerk@bentleyparishcouncil.gov.uk](mailto:clerk@bentleyparishcouncil.gov.uk)**

**Emma Wadey**

**Clerk for Bentley Parish Council**

**Bentley Memorial Hall**

**Hole Lane**

**Bentley**

**GU10 5NB**

**For Bentley Parish Council use only:**

**Date Received:**

**Date Acknowledged:**

**Date of Meeting:**

**Minute:**

**Payment Made:**

*Emma Wadey*

*Clerk & RFO for Bentley Parish Council*

## **SUPPORTING STATEMENT - HOME-START GRANT APPLICATION TO BENTLEY PC 2026**

Please consider our application for the Home-Start Hampshire charity which serves Bentley and surrounding area.

Bentley, as in all communities, has families who struggle with a range of issues which can adversely affect the children and reduce their life chances.

The first few years of any child's life include huge developments, experiences and learning opportunities which greatly affect their future. Once a child falls behind it is almost impossible for them to catch up, and can even lead to them repeating poor behaviour when parenting their own children – so a downward spiral develops within society.

Parents want the best for their child, but some families are beset with difficulties which prevent them providing high standards of care. They might experience poor mental or physical health, relationship difficulties, lack of family support, financial worries, isolation, or have had negative experiences in their own childhood. Some children may not have been to a playground, visited a library or had a bedtime story read to them. They may not have been introduced to good routines at an early age and may start school without the necessary social skills. Lack of stimulation at home may delay development; some children also experience or witness domestic abuse.

Home-Start attracts, recruits and supports volunteers to offer high quality and targeted support to vulnerable families, helping them through difficult times and improving their confidence and resilience. This helps them to give their children the love, security and normality that most of us take for granted.

When a family is referred to Home-Start, we carry out an initial assessment, and then carefully match the family with a suitable volunteer who will spend at least two hours a week with them. The volunteers are trained to listen, speak appropriately, guide, signpost and support. They do not preach, dictate or criticise. Some families have complex, high-level needs; where appropriate, the volunteer can liaise with schools or other statutory authorities to help move a situation forward. Practical examples of a volunteer's role may include:

- Taking a baby out for a walk while the new parent gets some much-needed sleep
- Discussing ideas for easy and nutritious meals
- Accompanying a nervous parent to a playgroup
- Taking a child to the park if a parent is overwhelmed with the care of a disabled sibling
- Chatting about money-saving techniques
- Supporting parents as they manage their children's behaviour

Parents often relate well to a volunteer rather than a professional to boost their well-being and confidence. The relationship between parent and volunteer can be very close but we aim to limit its duration to about nine months in most cases. We draw up specific initial goals and monitor progress with regular supervision, ending with qualitative assessments of outcomes against identified targets. 96% of supported families have made progress in their main identified support area, 92% in at least two areas and 88% in three or more. We encourage and celebrate progress with families, including increased resilience and the ability to cope with ongoing challenges.

The cost of training one volunteer and supervising them during the first six months is around £1300. Last year around 80 families across the Home-Start Hampshire area were referred to us for help; some had to be turned away due to a lack of funding for volunteers. A grant of any size from Bentley Parish Council would go a long way towards continuing our valuable work which benefits the whole community.

Thank you.

**HOME-START HAMPSHIRE**

**DIRECTORS' AND TRUSTEES' REPORT**

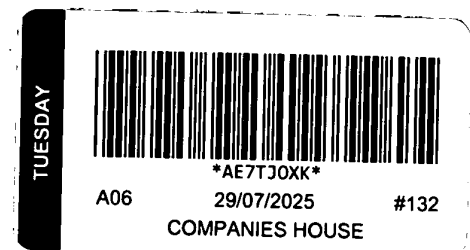
**AND**

**FINANCIAL STATEMENTS**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

**Charity No. 1144661**  
**Company No. 07295751**  
(Registered in England and Wales)



# **HOME-START HAMPSHIRE**

Company No. 07295751 (Registered in England and Wales)

Charity No. 1144661

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## HOME-START HAMPSHIRE

### OFFICERS AND PROFESSIONAL ADVISERS

#### Directors and trustees :

Lynn Ludford - (Chair to 23/07/2024)

Paul Rann (Vice-Chair to 23/07/2024) (Co-Chair appointed 23/07/2024) (Resigned 11/03/2025)

Fiona Keyzor (Co-Chair Appointed 23/07/2024) (Resigned 18/03/2025)

Clare Kennedy (Company Secretary) (Treasurer - appointed 24/03/2025)

Ian Wollam - (Treasurer (until 24/03/2025)) (Co-Chair - appointed 17/03/2025)

Eileen Ball

Karen Cracknell (Co-Chair appointed 17/03/2025)

Professor Jane Payler (Appointed 27/11/2024)

<b>Members</b>	The trustees are the only members.
<b>Company Secretary</b>	Clare Kennedy
<b>Head of Services</b>	Amy Williams
<b>Company number</b>	07295751 (Registered in England and Wales)
<b>Charity number</b>	1144661
<b>Registered Office</b>	Wickham Community Centre Mill Lane Wickham Hampshire PO17 5AL
<b>Bankers</b>	Lloyds Bank plc, Blackheath, London
<b>Independent Examiner</b>	Mark Dickinson FCA Shaw Gibbs (Audit) Limited, Chartered Accountants & Statutory Auditors Wey Court West Union Road Farnham Surrey GU9 7PT

## **HOME-START HAMPSHIRE**

### **REPORT OF THE TRUSTEES**

#### **FOR THE YEAR ENDED**

**31ST MARCH 2025**

Over the past twelve months we have continued to see a high demand for support from families across Hampshire; in many areas referrals have exceeded our capacity to support based on staff hours and volunteer availability. We have, with consent, held families on wait lists, ensuring we communicate with them regularly to let them know we still have their details and find out if their circumstances have changed. We have been fortunate to have a number of volunteers supporting us with 'wait list management', which has been beneficial for us but also offered an alternative volunteering opportunity to those unable to commit to supporting a family each week.

We have continued to receive referrals from a variety of sources, with Health Visitors remaining our leading referral partner. Self-referrals have increased across all areas, which is reflective of an increased awareness of our service, and we hope, a step away from asking for help being stigmatised. We have seen an increase in families being referred to us by statutory services; sadly, this has increasingly included families with circumstances beyond our remit and families being referred as part of a step-down process. Managing these referrals can be time consuming for staff; families do not always understand the support we can offer, or they do not want to engage. It's also disheartening for volunteers who expect to be matched with a family, only for support to be rejected.

Volunteer recruitment and retention continues to be a challenge. Although we are fortunate to have a strong network of volunteers who support us with home-visiting, at groups and as members of our community teams who help raise awareness and fundraise, we have said farewell to many volunteers this year. This has been mostly due to their own circumstances changing, including returning to work or taking on more paid work and volunteers taking on more caring responsibilities for their own family members.

Home-visiting remains our core method of support; however, we have also increased our group provision, with new groups in Gosport, Weywater, Rushmoor and most recently, Meon Valley. One of the key challenges families are experiencing is isolation and loneliness; groups offer an excellent opportunity for families to socialise in a safe environment, whilst also receiving tailored support. Volunteering at groups has also been popular with existing and new volunteers – the opportunity to work as part of a team and with less pressure to commit weekly has been welcomed.

We were pleased to receive funding from Hampshire County Council Connect 4 Communities project, to once again be able to provide supported families with immediate financial support in the form of grocery vouchers, support with utility bills, white goods and other essential furniture. Support like this makes a huge difference to families and creates breathing space for them to make longer term changes for the benefit of the whole family unit.

**HOME-START HAMPSHIRE**

**REPORT OF THE TRUSTEES**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

**HAVANT**

Home-Visiting	Home-visiting remains steady, and we are working closely with our local referral partners to ensure they are aware of the support we are able to offer families and to share our processes. We hope that by working together we can reduce the number of unsuitable referrals and families being referred to us that do not engage, both of which can be time consuming for us to manage.																																							
Groups	<p>Family numbers are currently low at our family support group in Havant, despite having made connections with health visiting teams and the local community to offer group for families who need support. In the last 3-6 months we have changed the format of the group and recognise it will take time for the new programme to gain momentum.</p> <p>The group aim is for families with their children to meet other parents and give their children the opportunity to play, learn and develop alongside their peers whilst their parents have the opportunity to seek support and advice for any challenges they may be facing, such as cost-of-living support or mental health challenges with signposting to other agencies for further support when needed. The group offers peers support and helps reduce social isolation.</p> <p>The group is managed by an experienced member of staff, supported by two trained volunteers.</p> <table border="1" data-bbox="469 1087 1144 1703"> <thead> <tr> <th>Date</th> <th>Topic</th> <th>Activity</th> </tr> </thead> <tbody> <tr> <td>24/10/24</td> <td>Welcome</td> <td>Welcome / getting to know each other / expectations /boundaries (group rules)</td> </tr> <tr> <td>31/10/24</td> <td>Barnardo's visit</td> <td>Input from Barnardo's on nutrition / wellbeing / staying active / positive choices for a healthy lifestyle</td> </tr> <tr> <td>07/11/24</td> <td>Managing stress</td> <td>Looking after you – stress busters / positive thinking meditation / low cost &amp; no cost treats</td> </tr> <tr> <td>14/11/24</td> <td>Health visitor advice &amp; support</td> <td>Health Visitor visit session</td> </tr> <tr> <td>21/11/24</td> <td>Home management</td> <td>DIY / cleaning hacks / organising / decluttering</td> </tr> <tr> <td>28/11/24</td> <td>Money management</td> <td>Household budgeting / shopping smart / recipe sharing</td> </tr> <tr> <td>05/12/24</td> <td>No Group</td> <td>Christmas Part week – 03/12/24</td> </tr> <tr> <td>12/12/24</td> <td>Let's play together</td> <td>Mid way 'chill week' – arts / crafts / seasonal stuff (Xmas, Easter, summer holiday activity ideas, rainy day ideas) – parents to lead this session</td> </tr> <tr> <td>19/12/24</td> <td>Arts &amp; crafts</td> <td>Christmas Arts and crafts</td> </tr> <tr> <td>09/01/25</td> <td>Debts &amp; finance advice</td> <td>Finance / debt management (CAB or similar)The money charity advice</td> </tr> <tr> <td>16/01/25</td> <td>Behaviour management</td> <td>Managing difficult behaviour – sharing experiences / boundary setting / discipline</td> </tr> <tr> <td>23/01/25</td> <td>Reflection</td> <td>Reflecting on learning &amp; coping skills/tools gained. Celebrate time together / explore future plans &amp; goals</td> </tr> </tbody> </table>	Date	Topic	Activity	24/10/24	Welcome	Welcome / getting to know each other / expectations /boundaries (group rules)	31/10/24	Barnardo's visit	Input from Barnardo's on nutrition / wellbeing / staying active / positive choices for a healthy lifestyle	07/11/24	Managing stress	Looking after you – stress busters / positive thinking meditation / low cost & no cost treats	14/11/24	Health visitor advice & support	Health Visitor visit session	21/11/24	Home management	DIY / cleaning hacks / organising / decluttering	28/11/24	Money management	Household budgeting / shopping smart / recipe sharing	05/12/24	No Group	Christmas Part week – 03/12/24	12/12/24	Let's play together	Mid way 'chill week' – arts / crafts / seasonal stuff (Xmas, Easter, summer holiday activity ideas, rainy day ideas) – parents to lead this session	19/12/24	Arts & crafts	Christmas Arts and crafts	09/01/25	Debts & finance advice	Finance / debt management (CAB or similar)The money charity advice	16/01/25	Behaviour management	Managing difficult behaviour – sharing experiences / boundary setting / discipline	23/01/25	Reflection	Reflecting on learning & coping skills/tools gained. Celebrate time together / explore future plans & goals
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Seasonal Events	We held a family Christmas party, supported by our volunteers with thanks to some funding from Havant Rotary in December 2024. The event was well received. We were also supported by Hart Plain Church with their Christmas toy donations to support families to ensure every child supported by us had a gift under the tree.																																							

## HOME-START HAMPSHIRE

### REPORT OF THE TRUSTEES

#### FOR THE YEAR ENDED

31ST MARCH 2025

	<p>Purbrook Park School once again provided hampers, with toys and Christmas treats for each Home-Start Family in the area, which staff and volunteers delivered in the week leading up to Christmas. The hampers were gratefully received.</p> <p>We had a visit from Father Christmas with a small gift for each child.</p>
Volunteers	<p>We have recruited six volunteers in the Havant area over the last year. Social media, attending events and the local voluntary organisations, such as Community First has been our main source of new volunteers over the last year, we recently attended the Havant Volunteer Fair at the Pallant Centre, which we hope will become a regular event.</p> <p>We have developed good relationships with other charity organisations locally, such as Havant Lions and The Rotary Club. Havant Rotary kindly donated a giant Easter Egg, which we used for a raffle at the volunteer fair, which helped draw in a crowd.</p> <p>We continue to work on building a supportive community team in the Havant area.</p>
Projects & Key Funders	<p>HSUK Pears Breathing Space Havant Community Lottery Havant Rotary</p>
Summary	<p>We have lots to celebrate this year – we've helped many families make positive progress, meaning they no longer need our support including helping a Mum who was too anxious to leave home build up her confidence to start attending our group and she now attends regularly.</p> <p>Engagement has been a challenge in the area; we are seeing a high number of referrals for both group and home visiting support but finding often families were unaware of the referral being made or not engaging with our service.</p>
Quotes	<p><i>"Thank you so much for the help you have given me, I really do feel the benefit of visits, I don't know where I would have been if I hadn't been referred to Home-Start. It really felt like professionals were telling me what I had to do but no one was willing to help me practically, this has made such a huge difference"</i></p>

**HOME-START HAMPSHIRE**

**REPORT OF THE TRUSTEES**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**



**HOME-START HAMPSHIRE**

**REPORT OF THE TRUSTEES**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

**GOSPORT & FAREHAM**


Home-Visiting	<p>We have been limited in our home visiting offering over the last year due to low volunteer numbers; however, this is something we are focusing on changing with targeted volunteer recruitment. Recently we have only been able to accept RNRMC families for home-visiting support.</p> <p>The main areas of need for families in Gosport and Fareham have been feeling isolated, limited support network, well-being and cost of living.</p>
Groups	<p><b>Crossley Community Centre Family Group</b>  Our Gosport family support group has undergone a re-structure over the last year with a 12-week focused support programme, the change in structure has gone well with a continued interest and attendance at the group. Outside agencies visit to deliver specific programmes, such as Barnardo’s Hampshire Healthy Families, the local library and health visiting teams, parents also have the opportunity to develop skills, with a baby and toddler first aid with a through First Steps First Aid. We have also had a Therapy dog visit, which one family reported they found helpful as their child was afraid of dogs.</p> <p>The group aim is for families with their children to meet other parents and give their children the opportunity to play, learn and develop alongside their peers with whilst their parents have the opportunity to seek support and advice for any challenges they may be facing, such as cost-of-living support or mental health challenges with signposting to other agencies for further support when needed. The group offers peer support and helps reduce social isolation.</p> <p>The group is managed by an experienced member of staff, supported by up to five trained volunteers.</p> <p><b>RNRMC Mindfulness for Children group</b>  The RNRMC group has been slow to gain traction, however, a recent deployment has taken place and is hoped the group may gain more interest as a consequence. We will be attending local Naval welfare events in the coming months and aim to promote the group as far as possible at the events.</p>
Seasonal Events	<p>We held a family’s Christmas party, supported by our volunteers with thanks to funding from Gosport Rotary in December 2024. The event was well received. We also had Jiggly Wrigglers sensory play at the Christmas event. We had a visit from Father Christmas with a small gift for each child.</p> <p>Our wonderful volunteers also arranged collections from the Women’s Institute, friends and family to create some Christmas treat hampers for all of our local families.</p>
Volunteers	<p>We currently have four new volunteers in prep stages; we also have one new volunteer who is now supporting family’s and at group. The new volunteers have mainly been recruited through social media. We have had volunteer enquiries through Gosport Voluntary Action; however, none have engaged so far.</p> <p>Volunteer recruitment has and continues to be the biggest challenge locally. We are recruiting for home-visiting and Community Team volunteers, as we do not currently have a local Community Team.</p>

**HOME-START HAMPSHIRE**

**REPORT OF THE TRUSTEES**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

<p>Projects &amp; Key Funders</p>	<p>RNRMC Gosport Rotary</p> 
<p>Summary</p>	<p>The highlight of the year was working with the RNRMC on our local project, getting to know the RNRMC project and building Naval networks. We have a great relationship with all involved in supporting serving personnel and their families which continues to grow to ensure the Naval community are well supported, particularly throughout deployments.</p> <p>Group re-structure – moving to a 12-week programme of support has been very successful with families engaging well and giving useful constructive feedback to continue to make improvements. We are now seeing much improvement in attendance and local knowledge of the group and what group offers to family's facing challenges.</p>
<p>Quotes</p>	<p>Quote from a Naval family <i>"I am so thankful for the Home-Start support. I think I would still be stuck in the home unsure where to start meeting new people and not know where everything is in the area"</i></p>

**HOME-START HAMPSHIRE  
REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED  
31ST MARCH 2025**



## HOME-START HAMPSHIRE

### REPORT OF THE TRUSTEES

#### FOR THE YEAR ENDED

31ST MARCH 2025

#### MEON VALLEY

Home-Visiting	We continue to have a steady flow of referrals for home-visiting support in the Meon Valley area, with families engaging well with support.
Groups	In February 2025 we set up a family support group in Wickham Community Centre. The group delivers a 12-week programme of support for up to 12 families. The group provides an opportunity for parents to meet others locally, for peer support and for children to play, learn and socialise. Parents have the opportunity to seek support and advice from staff or volunteers for any challenges they may be facing, such as cost-of-living support or mental health challenges, with signposting to other agencies for further support when needed. The group continues to grow and gain interest with positive progress being seen as families begin making connections and building friendships.
Seasonal Events	In December we held a Christmas Party for families, supported by our volunteers with thanks to funding from Meon Valley Lions in early December 2024. The event was well received, the highlight being a visit from Father Christmas with a small gift for each child.
Volunteers	Two new volunteers have joined the team this year, one via a local parish publication and the second via social media.  Our existing volunteers continue to work tirelessly to support families, raise awareness and fundraise locally. We are fortunate to have a very active Community Team in Meon Valley who have been involved in a number of local events, including a film night, quiz night, parish fetes, seasonal fayres and coffee mornings.
Projects & Key Funders	James Tuttle Charitable Trust – supporting our group in Wickham. Winchester City Council. Meon Valley Lions – funded our seasonal party and provided festive hampers for local families at Christmas.
Summary	The highlight of the last year has been starting the family group in Wickham; its popularity confirms there was a gap in provision locally and we are delighted to have been able to fill it.  The biggest challenge has been due to the cuts in other services locally, we have less options for signposting families to specialist support. The needs of families are increasing but the support available is decreasing.
Quotes	<i>"I honestly wouldn't have been able to do all of this without the volunteer; I was so surprised to learn the support that is available to help people like me. I really will miss the volunteer, but I understand the need to move on independently. I can't thank Home-Start enough, I have learnt so much over these last 6 months"</i>

**HOME-START HAMPSHIRE  
REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED  
31ST MARCH 2025**

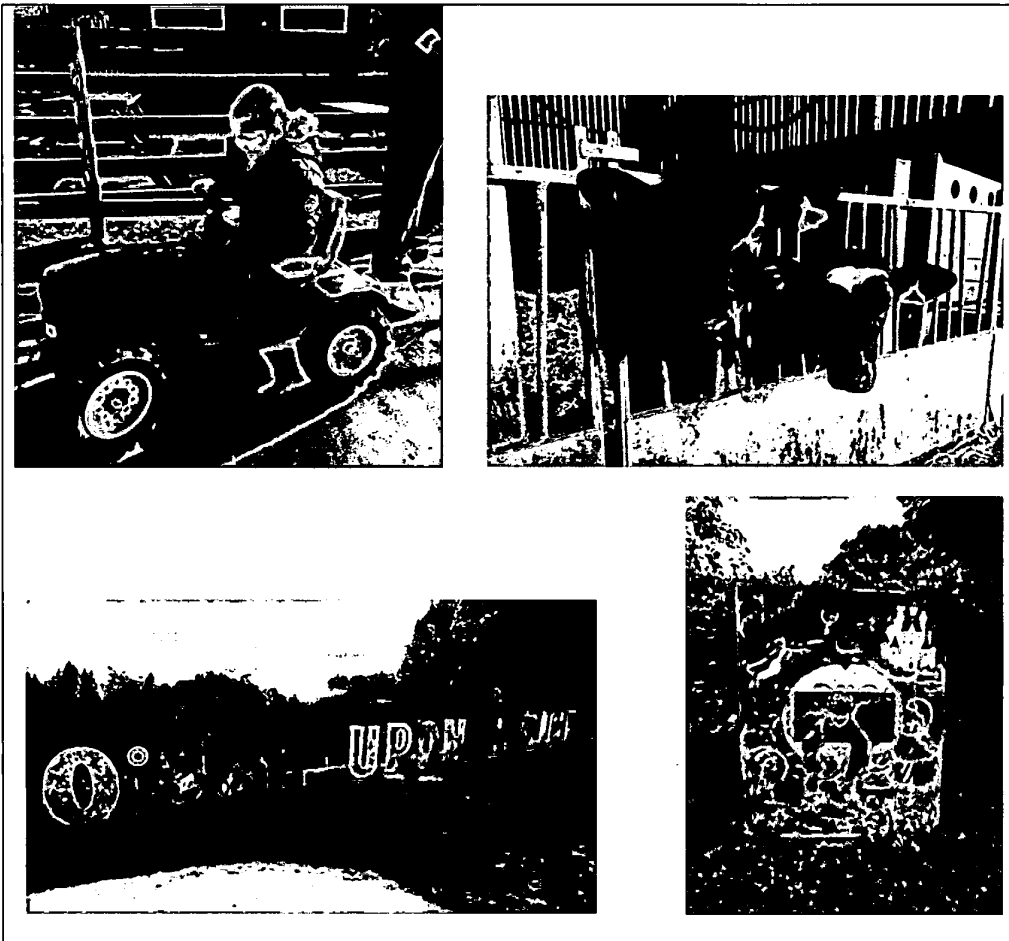


**HOME-START HAMPSHIRE**  
**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED**  
**31ST MARCH 2025**

**NEW FOREST**

Home-Visiting	<p>Over the past year we have supported 29 families through home-visiting, made possible by our 12 home-visiting volunteers.</p> <p>Our home-visiting service continues to provide support to families who are experiencing challenging or overwhelming times due to mental health, social isolation, housing; and supporting families with neurodivergence.</p>
Groups	We do not currently run any groups in the New Forest.
Seasonal Events	<p>We delivered two days out for families throughout the year: a Summer and Christmas outing funded by Tesco Groundworks and John Lewis.</p> <p>Families and their volunteers enjoyed a day out at Furzey Gardens at our summer event in July, giving everyone a chance to spend quality time together, enjoy a picnic; and explore the parks and trails.</p> <p>Our Christmas event saw families and volunteers enjoy a day at Longdown Activity Farm, seeing the animals and visiting Father Christmas. We also distributed Christmas food parcels and gifts to our supported families.</p>
Volunteers	<p>We welcomed four new volunteers in the New Forest and celebrated the long service of four volunteers.</p> <p>We are currently re-building our Community Team locally and are actively recruiting new members to help with events and fundraising.</p>
Projects & Key Funders	<p>HIWCF, Charles Burnett Memorial Fund          John Lewis          Tesco Groundworks          Local Parish &amp; Town Councils</p>
Summary	<p>Time and resources continue to be a challenge, but we have still had a great year.</p> <p>We are incredibly thankful to our amazing volunteers, local supporters and team who continue to help us deliver our Home-Start service and events.</p>
Quotes	<p><i>'It's been lovely and really helped me feel less alone'</i>  <i>'Having friendly support and someone my children enjoyed too was very appreciated, we're better for having Home-Start involved'</i>  <i>'The team tailored themselves to my time – I didn't feel a burden'</i>  <i>'I wouldn't be where I am without [volunteer] and [coordinator]'</i>  <i>'Having support from [volunteer] and building confidence and motivation for my health'</i></p>

**HOME-START HAMPSHIRE  
REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED  
31ST MARCH 2025**



**HOME-START HAMPSHIRE**

**REPORT OF THE TRUSTEES**

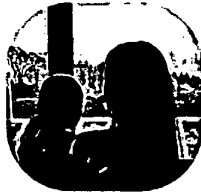
**FOR THE YEAR ENDED**

**31ST MARCH 2025**

**RUSHMOOR & HART**

Home-Visiting	We have continued to provide home-visiting support to families across Rushmoor & Hart, with the main focus of support being parental mental health, isolation, children with additional needs and cost of living.
Groups	<p style="text-align: center;"><b>HOME START</b> Hampshire</p> <p style="text-align: center;"><b>WELLBEING GROUP</b></p> <p style="text-align: center;"><b>COME ALONG TO OUR WEEKLY WELLBEING GROUP IN ALDERSHOT FOR AN OPPORTUNITY TO TALK WITH OTHER PARENTS AND SUPPORT EACH OTHER.</b></p> <p style="text-align: center;"><b>WE WILL SUPPORT YOU TO:</b></p> <ul style="list-style-type: none"><li>• <b>FOCUS ON SELF-CARE AND YOUR OWN WELLBEING</b></li><li>• <b>MAKE A 'WELLBEING ACTION PLAN'</b></li><li>• <b>RELAX AND BE MINDFUL</b></li></ul> <p>We were successful in securing new funding from the National Lottery Awards 4 All Community Fund to continue our much-valued well-being group held at the Aldershot Garrison Community Hub. The service delivers a 12-week programme for up to 20 families at a time, offering emotional and practical support, including activities for parents and children to build their confidence, resilience and manage their well-being. Children are given opportunities to socialise with others their own age through guided play. Supported by experienced staff and a team of volunteers, mothers are able to share common experiences in a safe non-judgemental space, enabling them to build lasting support networks in the local community to reduce their feelings of isolation.</p> <p><i>"Thank you so much for the kindness and support you have shown me and x. You really have made a difference to my family and given me the confidence to continue with all the skills and strategies you have helped support us with."</i></p>

**HOME-START HAMPSHIRE  
 REPORT OF THE TRUSTEES  
 FOR THE YEAR ENDED  
 31ST MARCH 2025**



Are you feeling  
 overwhelmed, anxious or  
 lonely?  
 Would you like a safe place  
 to express how you feel and  
 meet other Mums?

**MUMS  
 MATTER**  
 Group  
 Can help you



- Make new friends
- Support your wellbeing
- Help with parenting

Wednesdays  
 10-11.30am  
 Elizabeth Hall  
 Hook RG27 9HH

Your babies & pre-schoolers are  
 welcome too!

Contact us to register\*

**HOME  
 START**  
 Hampshire


home-starthampshire.org.uk  
 0330 124 2095  
 info@hshants.org.uk

\* Open to families in Hook, Odiham & H. Wintoney Charity No: 1144661

Funded by Odiham Cottage Hospital our Mums Matter Group focused on supporting Mums with feelings of overwhelm, anxiety and isolation. 12 families and 20 children were supported during the year with 83% of families making progress in three or more outcome areas.

*"Myself and my daughter look forward to attending the Home-Start sessions. It is a space where we feel comfortable to speak with other parents which helps my mental wellbeing as before attending this group I felt alone and isolated. It is great to be able to share daily thoughts and I leave the group feeling uplifted. My daughter gets excited to see everyone and the interaction is beneficial for her"*

**HOME-START HAMPSHIRE**  
**REPORT OF THE TRUSTEES**  
**FOR THE YEAR ENDED**  
**31ST MARCH 2025**

	
<p><b>Seasonal Events</b></p>	<p>Thanks to the Rushmoor Community Lottery Fund and our local Waitrose Stores we were able to offer fantastic Christmas parties to all our families and volunteers. The children were entertained by Boogie Babies and Father Christmas. Children received a gift, and parents went away with a wellbeing kit to help them through the Christmas period. Thanks to a generous donation from Cowshed, our volunteers enjoyed a pampering kit and some Christmas goodies.</p>
<p><b>Volunteers</b></p>	<p>With targeted social media advertising and partnering with local voluntary services organisation we fulfilled our volunteer recruitment needs for the year. We have been successful in building strong volunteer teams to support our group work, many of whom have enjoyed taking extra responsibilities.</p> <p>We were able to supplement our volunteer team and peak activity periods by partnering with local organisations such as Discover Financial Services in Farnborough. We were very grateful for their support with wrapping nearly 170 Christmas gifts!</p>

**HOME-START HAMPSHIRE  
 REPORT OF THE TRUSTEES  
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Our volunteer team are extremely important to us. We've continued to work hard this year to create a vibrant community using tools such as social media groups, coffee mornings, increasing our training offer, peer support and our volunteer of the month scheme to ensure our volunteers commitment and care is recognised.

**Projects & Key Funders**

National Lottery, Awards 4 All  
 Armed Forces Covenant  
 Hampshire County Council, Whole Systems Approach - a 12-week walking group to parents and their children. Encouraging a focus on the benefits of physical health and increasing parental confidence in exploring the local environment with their children.  
 Odiham Cottage Hospital

**Summary**

Meeting a demand for support in areas where deprivation is high is a constant challenge; receiving feedback like this helps us know we are making a positive difference:

HOME-START HAMPSHIRE

REPORT OF THE TRUSTEES

FOR THE YEAR ENDED

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What I was thinking/feeling was ok  
 This group has helped me realise that I am not just a Mum, I am also human and need to make time for myself.

To Sarah, the wonderful Volunteers and everyone at home start

This group, I believe has helped me become a better happier mum to [redacted] and I will forever be grateful for all your support

Back in June, I never knew I was struggling until the health visitor picked up I was ok. When I was first referred to home-start I was SO MUCH SO nervous and scared. I was nervous as it was new and scared because I generally thought I was going to be accused of being a bad mum and judged for how I was feeling. But in reality I had nothing to worry about. Everyone was so welcoming & friendly. Not once did I actually feel judged, it was the opposite you made me realise that being a mum is extremely hard work and that

I know I will have bad days like any normal mum, but you have given me the skills to cope.  
 I will miss each and every one of you.  
 Thank you  
 love [redacted]

Quotes

See group content and

*"I can't thank you and ( the volunteer) enough. I have needed something like the walking group for along time but my confidence wouldn't allow me to branch out. I appear to be chatty and confident but I am a normal Mum who has her insecurities and struggles. You have helped me through a challenging time with my relocation."*



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**WEYWATER**

Home-Visiting	<p>We have continued to support families through home-visiting, but reduced volunteer numbers have impacted how many families we have been able to support.</p> <p>We hope with targeted recruitment we can build this back up in the future as know families need our support.</p>
Groups	<p>This year, with support from Abri Housing we ran a 12-week pilot group for new parents in Bordon.</p> <p>We learnt a lot and feedback was very useful and complimentary. The group ran for 12 weeks and had a different theme each week introducing parents to new things such as Baby Yoga and they were learning new things through the First Aid Session.</p> <p><i>"Loved it – the group of people made it."</i></p> <p><i>"Meeting new mums helps and talking thing through if I was struggling."</i></p> <p><i>"Enjoyed the baby yoga and sensory sessions."</i></p> <p><i>"Socialising and doing different things each week was great."</i></p> <p><i>"Feeling more comfortable with breast feeding in public."</i></p> <p><i>"Great to get out of the house and be with other mums."</i></p>
Seasonal Events	<p>We were pleased to once again run a Christmas Party for families and a range of summer events, which we ran in partnership with the Whitehill and Bordon Community Trust.</p> <p>Our Christmas Party was held at the Beehive and those who attended had a great time with everyone leaving with a present from Father Christmas – all presents were obtained through the Tesco Toy Appeal, and we worked alongside Whitehill &amp; Bordon Community Trust and Bordon Foodbank. The Tantum Trust gave us vouchers for every family were supporting to help them with Christmas food.</p>
Volunteers	<p>The biggest challenge this year has been volunteer recruitment and capacity; we are lucky to have lots of wonderful volunteers that support with home-visiting, community events and in our group – but we need more!</p> <p>We have received several positive enquiries, but they do not always engage, which is disappointing.</p>
Projects & Key Funders	<p>Alton Town Council                      Whitehill &amp; Bordon Town Council                      Abri Housing          East Hants Community Chest      East Hants District Council                      Various Town and Parish Councils</p>
Summary	<p>The biggest challenge this year has been volunteer recruitment and capacity; we are lucky to have lots of wonderful volunteers that support with home-visiting, community events and in our group – but we need more!</p> <p>We have continued to collaborate with other local community organisations, which is always a pleasure, and we were also delighted to be selected as Coomers Chairty of the year, which was a boost to everyone!</p>

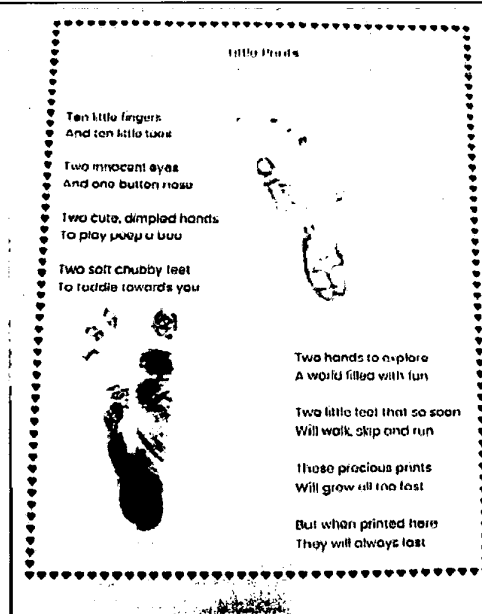
HOME-START HAMPSHIRE

REPORT OF THE TRUSTEES

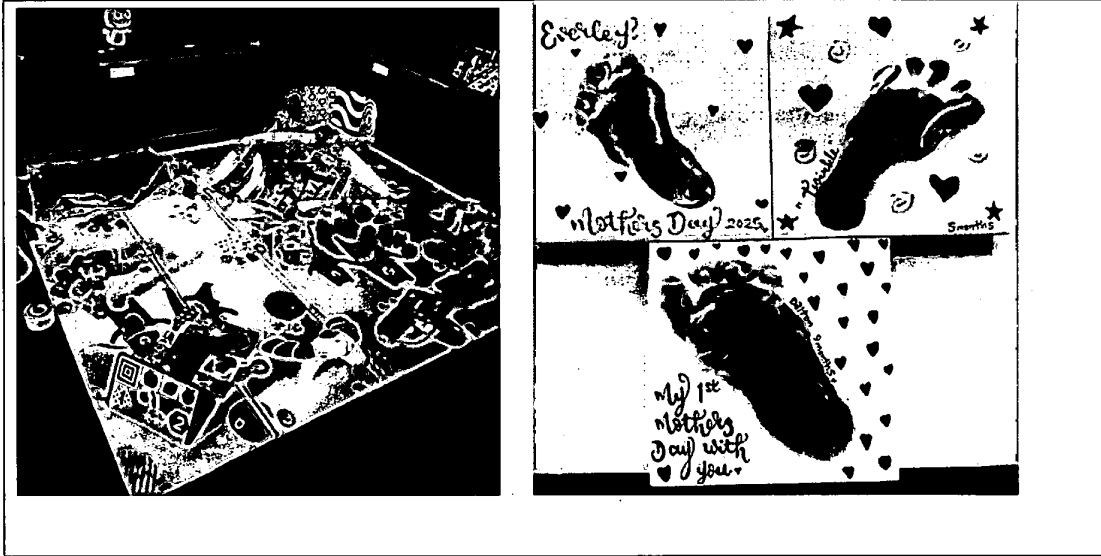
FOR THE YEAR ENDED

31ST MARCH 2025

	<p>Positive Highlights: Community Team still very pro-active within the community and because of their enthusiasm people come back to us to support our work, even those who moved back from Cornwall and wants to do it all over again!</p> <p>Other charities being so supportive of us and offering a VIP hour of activities during August summer holidays:</p> <p>Alton Lions offering families a day out at Marwell Zoo.</p> <p>Alton Lions and Tantum Trust giving families vouchers at Christmas for treats.</p> <p>Whitehill &amp; Bordon Community Trust including us in the toy appeal driven by Tesco.</p>
Quotes	See group



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ALL IMAGES IN PREVIOUS PAGES HAVE CONSENT

## **HOME-START HAMPSHIRE**

### **REPORT OF THE TRUSTEES**

#### **FOR THE YEAR ENDED**

#### **31ST MARCH 2025**

The trustees, who are also directors of the charity for the purpose of the Companies Act, present their annual report and the financial statements for the year ended 31st March 2025. The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK SORP (FRS 102).

#### **OBJECTS OF THE CHARITY, PRINCIPAL ACTIVITIES AND ORGANISATION OF OUR WORK**

The charity is registered as a charity with the Charity Commission and constituted as a company limited by guarantee, registered in England and Wales, and governed by a memorandum and articles of association.

The charity's objects are to safeguard, protect and preserve the good health, both mental and physical of children and parents of children, to prevent cruelty or maltreatment of children, to relieve sickness poverty and need amongst children, and to promote the education of the public in better standards of childcare within the areas of Hampshire covering Rushmoor and Hart, part of East Hampshire including Alton, Bordon and Liphook, Havant, Gosport and Fareham, the Meon Valley and the New Forest and its environs.

Its principal activity is the recruiting and training of volunteers who then offer confidential and informal support to families in need.

The board of trustees, who meet monthly, are responsible for the governance of the charity, setting and monitoring the charity's strategy for both the year and longer term. The leadership team are responsible for the day-to-day delivery of the operational activity.

#### **Public Benefit**

The charity acknowledges its requirement to demonstrate clearly that it must have charitable purposes or 'aims' that are for the public benefit. Details of how the charity has achieved this are provided in the trustees report. The trustees confirm that they have paid due regard to the Charity Commission guidance on public benefit before deciding what activities the charity should undertake.

#### **Recruitment and appointment of new trustees**

The charity regularly reviews the skills of trustees/directors, and any needs that are not being met by the current membership are filled through recruitment of new trustees/directors. Recruitment is through a combination of:

- Direct approach to suitably qualified individuals known to the existing trustees/directors.
- Advertising for applicants through the media and other outlets; and
- Using board 'banks', etc. maintained by support bodies.

The board of trustees/directors has established procedures for recruiting and appointing trustees/directors, including identification of potential candidates, informal visits or discussions, formal application and interview, consideration by the full board of trustees/directors, and finally election by a majority of votes.

Home-Start Hampshire is committed to safeguarding and promoting the welfare of children and vulnerable adults and our Safe Recruitment Policy is an important part of safeguarding and protecting children and vulnerable adults and it is essential that the assessment and selection of all persons within the charity is

**HOME-START HAMPSHIRE**  
**REPORT OF THE TRUSTEES**  
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**31ST MARCH 2025**

**Recruitment and appointment of new trustees (cont.)**

robust. Checks at an appropriate level will be undertaken prior to anyone taking up an employed or volunteer role within the charity.

This policy with supporting procedures outlines the steps we take to ensure that our staff members, volunteers and trustees are safe to work with children and vulnerable adults.

New Trustees undergo a comprehensive induction on the charity's work, policies and key issues. They have individual meetings with existing trustees, have a trustee mentor and serve a six-month probation period. In addition, they spend time meeting with operational staff to develop relationships and observe firsthand the work our team is undertaking, the challenges they face and the positive outcomes we support families to make.

**Home-Start UK**

Although autonomous under the Memorandum and Articles, the charity is affiliated to Home-Start UK. Under its Agreement with Home-Start UK, the charity submits to review and monitoring, and receives training, information and guidance as well as a Handbook. This Handbook provides, in one easy-to-access place, an overview of the different aspects of running a local Home-Start and is a companion to the Home-Start Agreement.

Home-Start UK also operates a Quality Assurance Scheme which ensures best standards are maintained.

## **HOME-START HAMPSHIRE**

### **REPORT OF THE TRUSTEES**

#### **FOR THE YEAR ENDED**

**31ST MARCH 2025**

#### **FINANCIAL REVIEW AND RESERVES POLICY**

2024/2025 has once again been a very challenging year. The economic climate has not improved, and funding and fundraising has continued to be extremely difficult.

We evaluated our traditional income streams and continued to strive to diversify our income in line with our funding strategy. The board remain committed to the continued consolidation of our operations.

Staff are fully aware of the financial situation and all trustees and staff are notified of our weekly and monthly income. All are aware that further cost savings including redundancies may occur if income is insufficient to continue operations as they exist. Vacancies arising from resignation will continue to be evaluated and, wherever possible, adjustments to our operation or staff activities/hours will be made to enable our unrestricted reserves to be maintained as far as possible.

The trustees have established a policy of both unrestricted or free reserves and restricted reserves. Restricted reserves are made up of any funding received in the current financial year that is for a specific project or work to be delivered in a future financial year.

As of 31 March 2025, we held total reserves of £181,983. Of these, restricted reserves amounted to £61,540 for use in financial year 2025/2026 with additional designated reserves of £101,819 and further unrestricted reserves of £18,624.

Unrestricted or free reserves come from unutilised donations and surplus funds and the trustees established that the free reserves of the charity should be sufficient to cover the costs for a designated period of operation and allow for an orderly wind down of the charity, if necessary.

Unrestricted reserves at the end of the financial year 2024/2025 were £120,443.

#### **Pay and Remuneration of Staff**

The pay and remuneration of all staff is based on pay rates in similar charities by size and operation and is reviewed annually. Our pay and remuneration policy are not linked to any national body's pay structure.

#### **Reserves Policy**

The trustees have set a reserves policy which requires:

- reserves are maintained at a level which ensures core activity could continue during a period of unforeseen difficulty
- a proportion of reserves are maintained in a readily realisable form.

The calculation of the level of reserves is an integral part of the charity's planning, budget and forecast cycle and considers the:

- risks associated with each stream of income & expenditure being different from budget planned activity level and the
- charity's commitments.

Having considered the risk, activity and commitments of the organisation, the trustees have agreed that the scheme aims to retain a level of reserves of between 3 - 6 months running costs.

## **HOME-START HAMPSHIRE**

### **REPORT OF THE TRUSTEES**

#### **FOR THE YEAR ENDED**

**31ST MARCH 2025**

#### **Risk Management**

The trustees actively review the major risks which the charity faces monthly and believe that maintaining the free reserves stated above, combined with the annual review of the controls over key financial systems carried out on an annual basis will provide sufficient resources in the event of adverse conditions. The trustees have also examined other operational and business risks which they face and confirm that they have established systems to mitigate the significant risks.

#### **GOING CONCERN**

As trustees, we have assessed the charity's ability to continue as a going concern for at least 12 months from the date of the financial statements. We have considered all available information about the future, including:

- **Financial Position:** from reviewing the charity's assets, liabilities, income, and future expenditure
- **Cash Flow:** to ensure inflows and outflows provide sufficient funds for operations.
- **Reserves and Funding:** analysis of the charity's reserves and the sustainability of its funding sources.
- **External Factors:** by assessing potential risks to the charity from economic, social, or political changes.
- **Other Relevant Information** that may affect the charity's ability to continue as a going concern.

While we have assessed the charity's ability to continue as a going concern, we have identified certain uncertainties that could potentially impact its ability to continue as a going concern. These uncertainties include potential impact of further economic downturns, reduction in levels of grants from trusts and other grant funders, increased competition for grants.

We are taking steps to mitigate these uncertainties, including diversifying funding sources, and considering implementing cost-saving measures including potential temporary closure of some areas. We believe that these steps will enable the charity to continue its operations for at least 12 months from the date of these financial statements.

## HOME-START HAMPSHIRE

### REPORT OF THE TRUSTEES

#### FOR THE YEAR ENDED

31ST MARCH 2025

#### ACHIEVEMENTS AND PERFORMANCE

In 2024/25 381 families received support from Home-Start Hampshire; a combined total of 650 children are facing brighter futures because their parent(s) / carer(s) have been able to access early support to improve their wellbeing, strengthen family relationships, build a network of support and enhance their parenting skills.

Please refer to our Area Reports.

2024/2025 was another busy year for the charity, despite staff changes and a reduction in volunteer numbers. The ongoing cost of living crisis created an increase in the demand for our services as well as presented more complex issues for our teams to support. There seems to be no signs of the cost-of-living pressure abating and we know that 2025/2026 will be another busy and complex year.

We have continued to use tools developed during the Covid pandemic to support families, especially with the management of referrals and post support monitoring with specially trained, digitally confident volunteers helping to manage waitlists through telephone calls and signposting as well as group registration online.

Referrals relating to isolation and anxiety; many associated with the cost-of-living crisis were once again, the issue most often occurring. Families continue to struggle with establishing connections with others and thus enabling children to gain the important social interactions required at the early stages of development.

We maintained our focus on supporting as many families as we could; but this was only possible through the passion, enthusiasm and commitment of our amazing volunteers, supported by a dedicated staff team. Our volunteers are the heartbeat of our charity, and we continue to explore ways to engage and develop them, to ensure we can better support them so they, in turn, may support more families in the future. The charity places much reliance on the services of unpaid volunteers. This includes the time provided by the trustees.

In the last financial year, we continued to run our mandatory Volunteer Preparation Training courses as a mixture of in person and remote sessions and added 19 new volunteers to our team. This was sadly a drop of 41% on volunteer recruitment from 2023/2024.

In 2024/2025, our **113** Volunteers donated over 12,500 hours via home-visiting, group support, administration and governance roles.

Families recorded excellent and improving outcomes with:

- 100% made progress in at least one area
- 96% of families made progress in at least two areas
- 93% of families made progress in at least three areas; an increase on previous year

On average, families made positive progress in 5.6 of the outcome areas

Family Groups continued to complement our core home-visiting service. In 2024/2025, we ran six groups across our areas, and we are looking at increasing group provision, funds permitting.

Our Community Teams were successful in securing local funding through events and activities and we continue to work with them to review our community fundraising and ambassadorial work to further enhance their

## **HOME-START HAMPSHIRE**

### **REPORT OF THE TRUSTEES**

#### **FOR THE YEAR ENDED**

##### **31ST MARCH 2025**

contribution to the charity for the future. Each Trustee is now a member of a Community Team to enhance communication.

Throughout 2024-2025, Home-Start Hampshire has continued to provide the core service of volunteer led emotional and practical support to families with children aged 0-11 years across Hampshire via 1-1 support in the home. This has been enhanced by projects, some of which have been county wide where others have been location specific.

Projects include our ongoing work with the Royal Navy Royal Marines Charity (RNRMC) in Gosport, work with the Armed Forces Covenant in Rushmoor and Hart and a project in the New Forest focused on mental health for children and young people. We also commenced a new group in Weywater and delivered a Walking for Health group in Rushmoor & Hart.

During the year, recognised as a leader in our field and nominated by a referrer, we assisted with the University College of London's early years research. We look forward to the results of this research.

Activity and educational packs, food parcels and extras at Christmas and Easter donated by our supporters, both individuals, group or corporate are very much appreciated by our families.

Funding continued, albeit a lesser amount, from Hampshire County Council to support families with targeted funding to help address specific issues related to child poverty was well received by our families.

Our representation on the Local Children's Partnerships within each of the areas we support enables us to be recognised as a key provider of family support services across Hampshire.

We would also like to thank all our supporters throughout the year. Our existing funders, such as Odiham District Hospital, Royal Naval Royal Marines Charity, Hampshire County Council and the National Lottery via Awards 4 All have remained extremely supportive. We have also welcomed three new corporate supporters this year, Elliotts, Coomers and YEM Theatre school, all of whom selected us as their Charity of the Year with relationships continuing into 2025- 2026.

#### **Volunteers**

Without our volunteers; as home -visitors, group support, administration and as trustees; we could not function and thus we cannot thank them enough. Their commitment is a lifeline for families struggling to cope with life's challenges, especially during the current difficult time. They are most assuredly 'helping turn tough days into better tomorrows'.

We have welcomed new volunteers across all areas and continued to work with our existing volunteers to expand the opportunities available to them to meet their goals as a volunteer. This has included providing mental health, first aid unconscious bias and gender awareness training and exploring opportunities outside of our traditional volunteer roles; we now have a volunteer supporting us with group registrations, input of other volunteers' expenses and so much more. We have also been hosting regular in-person volunteer meetings, which has seen firm friendships form within our volunteer groups and given us the opportunity to celebrate our volunteers even more.

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REPORT OF THE TRUSTEES  
FOR THE YEAR ENDED**

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**Directors and Trustees**

All directors of the company are also trustees and members of the charity, and there are no other trustees or members.

All of the trustees are named on page 1.

Every member promises, if the charity is dissolved while he, she or it remains a member or within 12 months afterwards, to pay up to £1 towards the costs of dissolution and the liabilities incurred by the charity while the contributor was a member.

**Trustees' Responsibilities in Relation to the Financial Statements**

The directors are responsible for preparing the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice.

The Companies Act 2006 requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the company and of the profit and loss of the company for that period.

In preparing those financial statements the directors are required to:

- (i) select suitable accounting policies and then apply them consistently;
- (ii) observe the methods and principles of the Charities SORP (FRS 102);
- (iii) make judgements and estimates that are reasonable and prudent;
- (iv) state whether applicable UK Accounting Standards (FRS 102) have been followed, subject to any material departures disclosed and explained in the financial statements;
- (v) prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping proper accounting records which disclose, with reasonable accuracy any time the financial position of the company. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**Small company exemption**

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

By order of the Board

Director:   
Ian Wollam (Co-Chair)

Date: 12/7/25

Director:   
Karen Cracknell (Co-Chair)

Date: 12/7/25

Home-Start Hampshire

**REPORT OF THE INDEPENDENT EXAMINER**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 March 2025.

**Responsibilities and basis of report**

As the Trustees of the Charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (the 2011 Act).

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

**Independent examiner's statement**

Your attention is drawn to the fact that the Charity has prepared the accounts in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has been withdrawn.

I understand that this has been done in order for the accounts to provide a true and fair view in accordance with the Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the 2011 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

M. Dickinson

Mark Dickinson, FCA

Date: 24/01/2025

Shaw Gibbs (Audit) Limited  
Wey Court West  
Union Road  
Farnham  
Surrey  
GU9 7PT

## STATEMENT OF FINANCIAL ACTIVITIES

## FOR THE YEAR ENDED

## 31ST MARCH 2025

	Notes	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>	<u>Unrestricted</u>	<u>Restricted</u>	<u>Total</u>
		<u>Funds</u>	<u>Funds</u>	<u>Funds</u>	<u>Funds</u>	<u>Funds</u>	<u>Funds</u>
		2025	2025	2025	2024	2024	2024
		£	£	£	£	£	£
<b>Incoming resources</b>							
Grants received	2/3	31,127	173,635	204,762	69,361	165,902	235,262
Donations/fundraising	4	17,337	1,800	19,137	31,816	1,000	32,816
Events		7,490		7,490	5,363		5,363
Other income		13,669		13,669	13,729		13,729
<b>Total incoming resources</b>		<b>69,624</b>	<b>175,435</b>	<b>245,058</b>	<b>120,268</b>	<b>166,902</b>	<b>287,170</b>
<b>Resources expended</b>							
<u>Direct charitable expenditure</u>							
Salary costs		116,538	118,359	234,898	168,260	144,882	313,142
Pension costs		5,026	5,478	10,504	7,298	6,497	13,795
Redundancy & recruitment		-	-	-	14,181	-	14,181
Family group & project costs		1,882	9,135	11,016	2,869	31,411	34,280
Operational phone costs		1,534	525	2,059	2,668	310	2,979
Volunteer training		34	2,313	2,347	22	1,780	1,802
Staff training		216	1,200	1,416	90	640	730
CRB checks for staff		615	68	683	1,035	125	1,160
Staff travel & expenses		2,857	2,205	5,062	4,200	2,914	7,114
Volunteer travel & expenses		2,470	4,500	6,970	3,108	3,573	6,681
				-			-
		131,172	143,783	274,955	203,730	192,132	395,862
<u>Governance costs</u>							
Rent, rates & Property costs		3,562	2,283	5,845	6,897	6,859	13,756
IT & communication costs		1,169	8,699	9,869	5,824	7,167	12,991
Office costs		331	285	616	295	449	744
Home Start fees		13	3,319	3,332	(3,112)	6,000	2,888
Marketing & advertising		23	809	832	100	268	368
Fundraising & event costs		1,475	429	1,904	481	135	616
Depreciation		485	-	485	3,615	504	4,119
Bank fees		457	-	457	365	-	365
Independent Examiner Fees		2,330	-	2,330	2,205	-	2,205
Other professional fees		700	(513)	186	2,574	380	2,954
Insurance		423	1,185	1,608	1,095	620	1,715
		10,969	16,495	27,464	20,338	22,382	42,720
<b>Total resources expended</b>		<b>142,141</b>	<b>160,278</b>	<b>302,419</b>	<b>224,068</b>	<b>214,514</b>	<b>438,582</b>
Transfers		2,842	(2,842)	-	(5,750)	5,750	-
Net incoming resources for the year		(72,518)	15,156	(57,361)	(103,800)	(47,612)	(151,411)
Balance brought forward at 1st April 2024		190,119	49,226	239,344	299,668	91,087	390,756
<b>Balance carried forward at 31st March 2025</b>		<b>120,443</b>	<b>61,540</b>	<b>181,983</b>	<b>190,119</b>	<b>49,226</b>	<b>239,344</b>

**Home-Start Hampshire**  
 Company No. 07295751  
 Charity No. 1144661

**BALANCE SHEET**

**AS AT 31ST MARCH 2025**

	Notes	2025	2024
		£	£
<b>Fixed Assets</b>	5	122	607
<b>Current Assets</b>			
Debtors	6	21,117	8,498
Cash at bank and in hand		189,407	259,873
		<u>210,525</u>	<u>268,371</u>
<b>Creditors: amounts falling due within one year</b>	7	<u>28,664</u>	<u>29,634</u>
<b>Net current assets</b>		181,983	239,344
<b>Creditors: amounts falling due after more than one year</b>	14	-	-
<b>Net assets</b>	8	<u>181,983</u>	<u>239,344</u>
<b>Capital Funds</b>			
Unrestricted Funds	9a	120,443	190,119
Restricted Funds	9b	61,540	49,226
<b>Total funds</b>		<u>181,983</u>	<u>239,344</u>

**Approval**

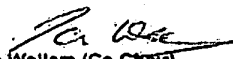
The directors are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477, and that no member or members have requested an audit pursuant to section 476 of the Act.

The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

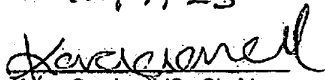
These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

These financial statements were approved by the directors on

signed by:

  
 Ian Wollam (Co-Chair)

Date 12/7/25

  
 Karen Cracknell (Co-Chair)

Date 12/7/25

Home-Start Hampshire

Company No. 07295751

Charity No. 1144661

**STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED  
31ST MARCH 2025**

	<b>Total Funds 2024</b>	<b>Prior Year Funds</b>	<b>Note</b>
	<b>£</b>	<b>£</b>	
<b>Cash flows from operating activities:</b>	<b>(77,563)</b>	<b>(146,244)</b>	18
<b>Cash flows from investing activities:</b>			
Purchases of Fixed Assets	2,634	958	
<b>Net cash provided by (used in) investing activities:</b>	<b>2,634</b>	<b>958</b>	
<b>Cash flows from financing activities:</b>			
Interest Income	4,464	5,825	
<b>Net cash provided by (used in) financing activities</b>	<b>4,464</b>	<b>5,825</b>	
Change in cash and cash equivalents in the reporting period	(70,466)	(139,461)	
Cash and cash equivalents at the beginning of the reporting period	259,873	399,334	
<b>Total cash and cash equivalents at the end of the year</b>	<b>189,407</b>	<b>259,873</b>	

HOME-START HAMPSHIRE

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED

31ST MARCH 2025

**1 Accounting policies**

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and in the preceding year.

**a Basis of accounting**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing accounts in accordance with the Financial Reporting Standard applicable in the UK (FRS 102) (Charities SORP (FRS102), the Financial Reporting applicable in the UK (FRS102) and the Companies Act 2006.

**b Fund accounting**

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor.

**c Incoming resources**

Voluntary income, donations and grants are accounted for on an accruals basis.

**d Resources expended**

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT that cannot be fully recovered, and is reported as part of the expenditure to which it relates.

Direct charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the independent examiner's fee and costs linked to the strategic management of the charity.

**e Retirement benefits**

Payments to both the defined contribution retirement benefit scheme and the defined benefit retirement scheme are charged as an expense as they fall due.

The charity's defined benefit retirement scheme is The Pension Trust employee's personal Pension Fund and it contributes it contributes at rates set by the Scheme Actuary and advised to the board by the Scheme Administrator. The scheme is a multi employer pension scheme and it is not possible to identify the assets and liabilities of the scheme attributable to the charity. In accordance with FRS17 therefore, the scheme is accounted for as a defined contribution scheme. See Note 14.

**f Fixed Assets**

Fixed assets costing £300 or more are capitalised at cost and depreciated on a straight line basis over 3 years.

<b>2 Grants received - unrestricted funds</b>	<b>2025</b>	<b>2024</b>	<b>Comments</b>
	<b>£</b>	<b>£</b>	
CAF - Anonymous Donation	1,000		
CAF - Sarah Broadbent Charity Trust	1,000		
Martlett Trust	250		
The Russell Family Charitable Trust		4,000	
The Richard Kirkman Trust	1,000		
Various Corporate Retailers	14,521	28,496	
Various Local, Parish & District Council	13,325	11,850	
Various Trusts & Foundations	31	25,015	
	<u>31,127</u>	<u>69,361</u>	

Unrestricted funds can be used across any function/any area for the purpose of the Charity.

Any unrestricted grants more than £5,000 are itemised.

Any unrestricted grants less than £5,000 are aggregated.

**Home-Start Hampshire**

**NOTES TO THE FINANCIAL STATEMENTS (continued)**

**FOR THE YEAR ENDED**

**31ST MARCH 2025**

**10 Trustees' Remuneration and Expenses**

No remuneration or expenses were paid to any Trustees during the year, except to re-imburse them for purchases made on behalf of the charitable company. Total amount for year was £0.

**11 Unrestricted funds**

All unrestricted funds held are unrestricted and available to be applied in furtherance of Home-Start Hampshire charitable objectives at the discretion of the Trustees.

**12 Related Party Transactions**

No trustees made donations to the charity during the year.

**13 Post Balance Sheet Event**

None

**14 THE PENSIONS TRUST - DEFINED BENEFIT RETIREMENT SCHEME**

**Withdrawal from Group Pension Plan**

As a result of the last member of staff to leave the scheme, Home-Start Hampshire triggered a section 75 withdrawal from this specific defined benefit pension scheme.

There is a case continuing at the High Court to check that the changes the administrators have made to the benefits provided to members from the Schemes are as required by the Scheme's documentation and thus Section 75 debts cannot be certified until after the court case has concluded.

Home-Start Hampshire entered into a side agreement with The Pension Scheme administrators in early 2022 to acknowledge that the Section 75 debt payment will be treated as an "on account" payment until the Scheme Actuary is able to formally certify the payment after the Court ruling, which may take up to two years.

Home-Start Hampshire has, thus, been invoiced (and paid) for 90% of the withdrawal debt as calculated under the present method employed by the scheme administrators. The balance will be invoiced after the Court ruling.

Home-Start Hampshire is aware that the balancing payment may be higher or lower than the current 10% outstanding. We have, therefore, included a provision of £10,000 for this balancing payment.

Home-Start Hampshire

NOTES TO THE FINANCIAL STATEMENTS (continued)

FOR THE YEAR ENDED

31ST MARCH 2025

	2025	2024	Function
	£	£	
<b>3 Grants received - restricted funds</b>			
Abri Group Ltd	2,610		Supporting families in Weywater area
Alice Ellen		5,000	Training of volunteers in West Hampshire
Alton Town Council	5,000		Supporting local families
Armed Forces Covenant Fund Trust	8,000	7,500	Supporting military families in Rushmoor & Hart
Awards For All	19,990		Family Group in R&H
Barker Mills Foundation		1,000	Recruit, train and supervise volunteers
Calleva Foundation			Supporting families and volunteers in Havant
Communities First LCP		500	Supporting Travel for families in the Havant Area
Communities First Your Choice	1,300		Supporting families in NF
Communities First Winchester	500		Supporting families
East Hants District Council	960	3,405	Supporting local families
Edward Gostling - Gosport Group		7,000	Family Group in Gosport
Edward Gostling - Havant Group		5,000	Family Group in Havant
Garfield Weston Foundation	15,000		Supporting families across Hampshire
G&R Williams	300		Supporting families in RH
Hampshire County Council		4,921	Connect4Communities fund
Hampshire County Council	14,124	15,500	Supporting families across Hampshire
Hampshire County Council - WSA		4,999	Supporting families across Hampshire
Havant Borough Council	1,973		Supporting local families
Havant Lions	500		Supporting local families
Hedley		2,000	Supporting families
HIWCF - Cost of Living		3,250	We are all together
HIWCF - Charles Burnett	10,482		Supporting families in the New Forest Area
HS UK - Military Funding	3,000		Supporting military families across Hampshire
HS UK - Pears	9,000	10,500	Supporting families
HS UK - Rushmoor Wellbeing * Note		4,805	Supporting military families in Rushmoor & Hart
HS UK - SGN Partnership	8,604		Supporting families across Hampshire
James Tuttle Charitable Trust	5,000		Supporting families in MV
National Lottery		30,763	Mental Health project
Odiham Cottage Hospital	16,250	13,000	Supporting via Groups
Parish/local/district councils	1,750	5,750	Supporting families across Hampshire
Reta Lila Howard Foundation		8,000	Supporting families
RNRMC	25,000	22,500	Supporting naval families
Sovereign NetNG MHD		876	Supporting families
Swanmore Parish Council	650		Supporting local families
VIVID Housing	8,750		Supporting families in RH
Whitehill Town Council	9,051	3,063	Supporting families in Weywater area
Winchester City Council	5,840	6,570	Supporting families in South Winchester District
	<u>173,635</u>	<u>165,902</u>	

Restricted income is specifically restricted by function where the funds could be recalled if not used for its purpose  
Any restricted grants more than £5,000 are itemised.  
Any restricted grants less than £5,000 are aggregated.

	2025	2024
	£	£
<b>4 Restricted Donations</b>		
Restricted by function - Tesco Groundworks		1,000
Restricted by function - John Lewis	1,800	
All donations received were less than £5000		

	IT Equipment	CRM System	Total
<b>5 Fixed Assets</b>			
<b>Cost:</b>			
As at 1 April 2024	23,125	2,488	25,613
Additions			-
Disposals	(2,634)		(2,634)
As at 31 March 2025	<u>20,491</u>	<u>2,488</u>	<u>22,979</u>
<b>Depreciation:</b>			
As at 1 April 2024	22,518	2,488	25,006
Charge for year	485		485
Disposals	(2,634)		(2,634)
As at 31 March 2025	<u>20,369</u>	<u>2,488</u>	<u>22,856</u>
<b>Net Book Value:</b>			
As at 1 April 2024	607	-	607
As at 31 March 2025	<u>122</u>	<u>-</u>	<u>122</u>

Home-Start Hampshire

NOTES TO THE FINANCIAL STATEMENTS (continued)

FOR THE YEAR ENDED

31ST MARCH 2025

6 Debtors		2025	2024
Due within one year:		£	£
Accounts receivable		18,601	8,750
Prepayments		2,518	1,748
		<u>21,117</u>	<u>8,488</u>
7 Creditors: amounts falling due within one year		2025	2024
Due within one year:		£	£
Creditors Control account		8,881	8,519
Accruals		8,815	8,205
PAYE payable		3,352	3,525
Pension control account		1,818	1,385
Short Term Pension Liability	See note 14	10,000	10,000
Proxy Holding Account		-	-
Student loan payable		-	-
		<u>28,864</u>	<u>29,634</u>

8 Analysis of Net Assets Between Funds			
	Unrestricted / Designated Funds * Note 1	Restricted Funds	Total Funds
	£	£	£
Fixed Assets		122	122
Current Assets	91,779	81,418	153,197
Current Liabilities	28,664	-	28,664
Net Assets	<u>120,443</u>	<u>81,540</u>	<u>181,983</u>

9 Analysis of charitable funds						
Analysis of funds movement						
	Balance b/fwd	Income	Expenditure	Transfers	Funds c/fwd	
	£	£	£	£	£	£
a) Unrestricted funds * Note 1	190,119	69,824	(142,141)	2,842	<u>120,443</u>	
Unrestricted funds - Available for use	139,868	69,824	(138,141)	(52,528)	<u>18,824</u>	
Designated funds - Business contingency	46,451	-	-	55,368	<u>101,819</u>	
Designated funds - R&H Project	4,000	-	(4,000)	-	<u>-</u>	
b) Restricted funds by function	49,226	175,435	(160,278)	(2,842)	<u>61,540</u>	
Supporting families	49,226	175,435	(160,278)	(2,842)	<u>61,540</u>	
Total	<u>239,344</u>	<u>245,058</u>	<u>(302,419)</u>	<u>-</u>	<u>181,983</u>	

\*Note 1 from 2023/24 accounts: Unrestricted funds have £139,868 of available funds, £46,451 allocated as designated costs for business contingency and £4,000 for Rushmoor and Hart project

Analysis of charitable funds - previous year

Analysis of funds movement						
	Balance b/fwd	Income	Expenditure	Transfers	Funds c/fwd	
	£	£	£	£	£	£
a) Unrestricted funds	299,868	120,268	(229,818)	-	<u>190,119</u>	
Unrestricted funds - Available for use	299,868	116,268	(229,818)	(46,451)	<u>139,868</u>	
Designated Funds - Business Contingency	-	-	-	46,051	<u>46,051</u>	
Designated Funds - R&H Project	-	4,000	-	-	<u>4,000</u>	
b) Restricted funds by function	91,087	166,902	(208,764)	-	<u>49,226</u>	
Supporting families	91,087	166,902	(208,737)	-	<u>49,226</u>	
Total	<u>390,756</u>	<u>287,170</u>	<u>(438,582)</u>	<u>-</u>	<u>239,344</u>	

Home-Start Hampshire

NOTES TO THE FINANCIAL STATEMENTS (continued)

FOR THE YEAR ENDED

31ST MARCH 2025

15 Staff costs - salaries, social security costs, employer's contribution to pension, also any redundancy payments.

	2025 £'000	2024 £'000
Salaries & Wages (Gross)	224	296
Redundancy	-	14
Social Security Costs (ER NI)	11	17
Pension Costs (ER)	11	14
	<u>245</u>	<u>341</u>

No employees who received total employee benefits (excluding employer pension costs) of more than £60,000

16 Staff Numbers

	2025 Number	2024 Number
Average number of staff employed (part time)	11	16
FTE average number of staff for year	7	10

17 Members Guarantee

The company is a registered charity and a company limited by guarantee with liability of each of the members being limited to £1.

18 Reconciliation of net movement in funds to net cash flow from operating activities

	2025	2024
Net Movement in Funds	(57,361)	(151,411)
Add back depreciation charge	(2,150)	2,729
Defined benefit pension scheme finance cost		
Deduct interest income shown in investing activities	(4,464)	(5,825)
Prepayments movement	(768)	2,363
Decrease (increase) in stock		
Decrease (increase) in debtors	(11,851)	32,423
Increase (decrease) in creditors	(970)	(26,522)
	<u>(77,563)</u>	<u>(146,244)</u>